southern tease

HAIR MAKEUP & BOUTIQUE

RETURN FORM

COMPLETE THIS FORM AND BE SURE TO INCLUDE IT IN YOUR RETURN

RETURN POLICY:

- You MUST notify us via email at southerntease@outlook.com when you have shipped your item(s) so we know to be on the look-out.
- Items can be returned for store credit only.
- All returns must be received within 15 days of the date we shipped out your order.
- Anything purchased at a discounted price is FINAL SALE and is not eligible for return.
- Returned items must remain unwashed and unworn to qualify for store credit.
- Customer is responsible for return shipping unless you were sent the wrong item.

TO MAKE A RETURN:

1. Please refer to the Return Policy above to ensure that your return meets the criteria stated.
2. Complete the return form at the bottom of this page and include it inside the package with the item(s) you are returning along with the original receipt.
3. Once your package is received please allow 5-7 business days for our Return Department to process your return.
4. A gift card code will then be sent to the email address provided on your return form.

EXCHANGES

Due to our limited quantities per unique style, we are unable to offer exchanges. However, we will be happy to issue you a gift card code for your return, and if the right size in the right style is available, you can use your code to purchase that item.

PROBLEMS OR QUESTIONS?

If you believe that you have received DEFECTIVE merchandise, were shipped incorrect merchandise, or have any questions about your order, please contact us as soon as possible. You can reach us by email at southerntease@outlook.com.

ALL DAMAGED ITEMS WILL BE INSPECTED AND VERIFIED

SEND RETURNS TO:

Southern Tease Hair Makeup & Boutique

1378 Garden Laurel

NEW BRAUNFELS, TX 78130

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RETURN FORM

Order Number(s):_____

Name: _____

Email Address: _____

Daytime Phone: _____

Product Name	Quantity	Size	Return Reason Code

Return Reason Codes:

1. Too Large	5. Changed Mind
2. Too Small	6. Wrong Item/Size Shipped (Please Explain)
3. Poor Fit/Quality (Please Explain)	7. Damaged (Please Explain)
4. Not What Expected (Please Explain)	8. Other (Please Explain)

Comments/Explanations:

_____
_____
_____
_____
_____

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